



Operational Plan for 97.3 The Wave qplex Pool

Responsibility – Arenas and Pool – Community Services Department YELLOW - 1

1. INTRODUCTION

- a. The Town of Quispamsis will continue to follow the Provincial State of Emergency, the Provincial Recovery Plan, and the guidance and direction of the Office of the Chief Medical Officer of Health (CMOH) during the COVID-19 pandemic.
The following document outlines the various roles and responsibilities of pool users.
- b. Nonmedical face masks must be worn upon entering the facility.
A screening process is required for entrance into the facility. Pre-screening and contact tracing will take place for each swim time.
- c. Physical distancing measures of 2 metres will be required unless exempted as per CMOH guidelines. Traffic flow and disinfecting measures will be implemented. The Town of Quispamsis may limit access to areas of the facility due to inability to ensure physical distancing, as per the Mandatory Order.
- d. Future phases of this Operational Plan will also follow the Provincial State of Emergency, the Provincial Recovery Plan, and the guidance and direction of CMOH as changes happen.

2. FACILITY MEASURES

- a. **Lobby area and general traffic flow**
The qplex pool lobby will open with limitations in place regarding capacity.
Markings and/or signage within the facility has been installed to further limit cross flow of traffic.
Plexiglass barriers have been installed to ensure separation of staff and the public.
- b. **Amenity access**
During the yellow phase, amenities such as pool slides are open. Lifeguards will wear a nonmedical face masks while the slides are in operation, and all patrons must follow the 2 meter physical distancing signage posted.
- c. **Signage**
In addition to controlling traffic flow, signage will be posted throughout the facility to emphasize the importance of frequent handwashing and proper hygiene practices.
- d. **Arrival/Departure**
Patrons are to arrive no more than 15 minutes before scheduled swim times and leave immediately after, no more than 15 minutes following the end of the scheduled swim end times.
There will be no gathering in the parking lot.
Patrons are required to follow the directional arrows at the entrance and exiting points of the facility. Physical distancing of 2m or more at all times is required.
- e. **Contact Tracing**
Contact tracing is required for all users of the 97.3 Wave Pool. To be permitted entry into the facility, patrons will be required to provide their first and last name, number in their group, as well as their phone number to staff. This will be done by preregistering for the swim sessions online.
- f. **Food and beverages**
Food and beverage services will be available during this phase through the canteen service provider.
Water bottles should be filled prior to coming to the facility. There will be no sharing of water containers. Food and beverage can be consumed only while seated.
- g. **Change rooms**
Change rooms will be available with limitations in place regarding capacity. Washrooms within

Initial _____



May 21, 2021
YELLOW -1

the change rooms will be available, however they are to be used at your own risk. Showers and lockers within the dressing rooms will not be available at this time. Staff will circulate through the dressing room every half hour.

Showers located on the pool deck will be available for use. Swimmers are encouraged to shower prior to entering the pool.

- i. Patrons are encouraged to arrive pre-dressed in swimming apparel and ready for pool activities.

h. Pool – Capacity

Facility capacity is 150, not including staff.

Patrons must wear their nonmedical face masks at times when 2m of physical distance can not be obtained.

Patrons should **NOT** wear nonmedical face masks in the pool or when using the pool amenities such as the slides or diving boards.

Lifejackets will be available in limited numbers upon request to a lifeguard. Following each use, they will be sanitized.

Patrons must leave a minimum of 2m space when waiting on the stairs leading to the slides.

i. Change and Washroom Capacity

Please follow posted numbers:

Men's change room - 10

Men's washroom from pool deck -2

Ladies changeroom - 12

Ladies washroom from pool deck - 4

j. Pool Deck

All patrons not using the pool must wear a nonmedical face mask when 2m of physical distancing cannot be met.

It is encouraged that patrons sit within their family bubble and maintain 2-meter physical distancing from other family bubbles.

k. Swim classes

Class size for swimming lessons have been reduced to permit 2m of space between swimmers.

For classes where swimmers require physical assistance, a parent or guardian is required to enter the pool to provide this support rather than an instructor assisting the swimmer.

l. Spitting

There is no spitting permitted in the facility, pool deck or fenced-in area.

m. Facility sanitizing

Frequent cleaning and sanitizing of commonly touched surfaces, such as interior and exterior door handles and railings, will be completed by the staff between swimming sessions.

Washrooms and change rooms will be cleaned and sanitized between each scheduled swim time.

A deep clean will take place at the end of each day.

n. Hand-washing facilities

Hand washing is available in the public washrooms located off the pool deck.

o. Hand sanitizer locations

Hand sanitizers are located in the following areas: main pool lobby and the men's and women's dressing rooms/washrooms.

It is strongly recommended that users bring individual hand sanitizer for personal use.

p. Employee Interactions

Physical distancing of 2 metres between employees and the public is mandatory. Nonmedical face masks must be worn by employees except when seated at work stations and 2-meter physical distancing can be maintained.

Initial _____



Head lifeguards or supervisors will be responsible for ensuring compliance with the operational plan.

q. Employee Screening

The Town of Quispamsis has implemented a self-screening process following specific screening questions prior to the start of shift, including a temperature check (digital thermometer will be provided to staff).

r. User Screening

By pre-registering for a swim the users entering the facility has documented the date, time, and their contact information through the online booking system. Anyone exhibiting symptoms shall not enter the facility and should immediately return home and call 811.

3. ILLNESSES OR SYMPTOMS OF STAFF AND USER

a. Users - Should a user develop symptoms during their time in the facility, they must leave the facility immediately and contact 811 and follow their direction.

b. Should they be tested and found positive for COVID-19, we will follow the communication protocols recommended by Public Health.

c. Staff – If a Staff member develops symptoms of COVID-19, they will leave the facility and immediately contact their Supervisor, Manager or Director. The affected employee will be required to contact 811 as recommended by the Office of the CMOH for the Province of New Brunswick. Additional measures provided by the Town’s Human Resources Department will be followed.

Regional Public Health directives will be followed in any instance of an outbreak and ensure contacts are identified, public health measures are in place and will lead any communication that is required.

4. Closure of the qplex pool

A closure may be directed if there is a COVID-19 outbreak, a change in the Provincial Mandatory Order, or in any other case as directed by the CMOH. The facility will close and cannot reopen until authorized by the CMOH.

Users may lose access to the qplex pool if they do not follow this Operational Plan.

Refunds will only be issued if the facility is required to close due to thunder and lightning and or mandated by the province.

5. Acknowledgement of Town’s Operational Plan

a. User groups will be provided a copy of the qplex COVID-19 Operational Plan and must sign that they have read and agreed to the plan. It is the responsibility of the user groups booking the qplex pool to ensure that they clearly understand the protocols in place and know what to expect before arriving at the facility.

b. All groups and/or organizations renting the pool must also provide their own operational plan to the Town of Quispamsis for review and approval.

c. *Both operational plans (Town of Quispamsis and Organization/Groups) must be adhered to by the users.*

d. Individual pool rental users must abide by the qplex operational plan.

6. Attachment:

a. Town of Quispamsis Traffic Flow Plan.

Initial _____



May 21, 2021
YELLOW -1

Signature _____ Date _____



All areas equipped with appropriate signage above.

For dates of sign installation please see sign location checklist I:\12 Rec Sport Cultural 3200-3399\Recreational and Sport Facilities Operations 3270\General info\COVID - 19\Facilities documents\Sign Locations

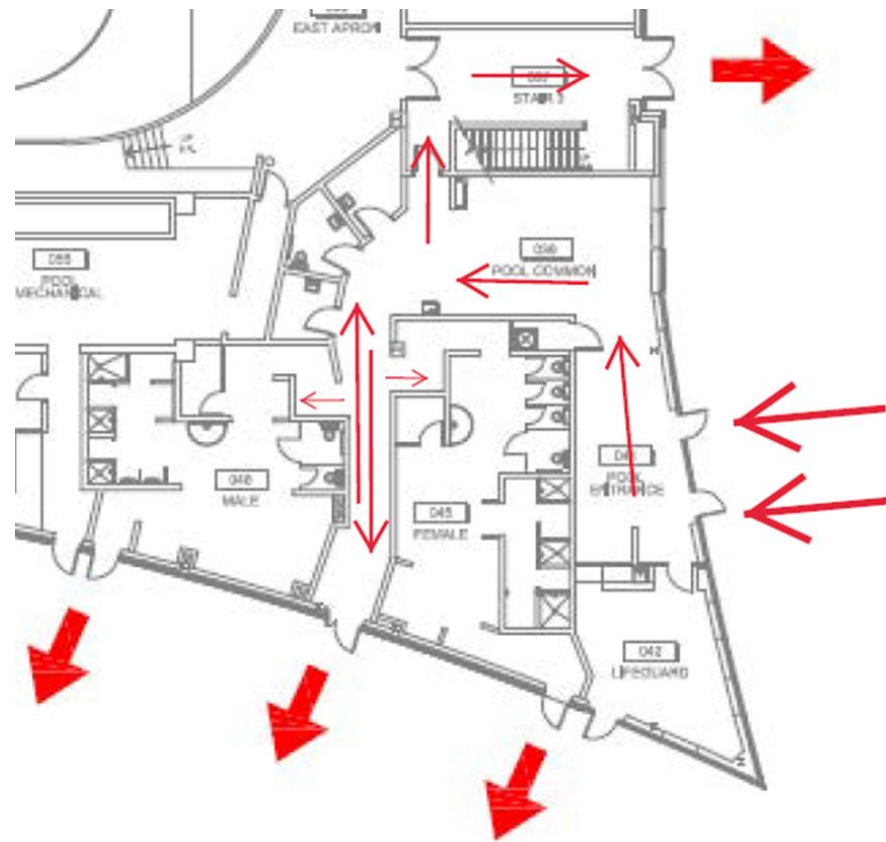
Initial _____



May 21, 2021
YELLOW -1



qplex Pool Traffic Flow



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